

F.A.Q's



What do you mean- chip shortage?

There is a global semiconductor chip shortage due to a strong demand after bottlenecks in various factories around the world. Full article [here](#).

How long until the chip shortage is over?

Our suppliers estimate increased capacity by September, 2021 at the earliest.

What does this mean for my PEM200 order?

We will deliver you the PEM200 optical enclosure, but revert to the PEM100 electronic head and PEM-100 controller.

Will my PEM modulate the same? I want the better model.

The PEM100 parts will function identically to the PEM200, just with different communication. Detailed specifications found on our [website](#):

Can I pay for the PEM200, then swap the controllers when they become available?

Unfortunately, no. However, we will offer the PEM-200 controller at a discounted price to customers who were delivered the PEM-100 controller and PEM100 electronic head due to the shortage.

What are the current PEM200 models affected by this shortage?

Fused Silica
I/FS40, 50, 60
II/FS42, 47, 50

Infrasil
II/IS42

Calcium Fluoride
II/CF57

Zinc Selenide
II/ZS37, 42, 50

I'm not sure what PEM works best for me, or I have other questions about the chip shortage. What should I do?

Please submit all other inquiries to:
sales@hindsinstruments.com